

You *know* you're in MRO trouble when...



- 1.** Your data resembles alphabet soup — with a few vowels missing
- 2.** You have no way to drive compliance to your negotiated deals
- 3.** Your storeroom is barcoded but your scanners are inoperable
- 4.** Solving problems is like a game of whack-a-mole: solving one just creates another elsewhere in the organization
- 5.** A safety incident or line shutdown is the only time MRO is important to the C-Suite
- 6.** The integration between your IT systems is as effective as empty soup cans and string
- 7.** You are dizzy from switching back and forth between systems — “the swivel effect”
- 8.** Finding mission-critical spares is like looking for a needle in a field of haystacks
- 9.** No matter what you do, your inventory continues to grow
- 10.** You've been working in a silo so long, you're starting to feel like grain
- 11.** Your mechanics spend at least 25% of their time looking for parts
- 12.** Figuring out how to use your system is like mastering a Rubik's cube
- 13.** Your IT project list always ends with 3 letters: M-R-O
- 14.** Your team is ingenious at creating manual workarounds to accommodate systems limitations
- 15.** Your skilled trades labor is being utilized for non-skilled tasks
- 16.** Your problem resolution process is sponsored by Band-Aid — lots of cover-ups to protect the wounds
- 17.** Parts are identified as critical if (Name) says that they're critical — seriously
- 18.** Procurement negotiates a new supply chain based on price savings alone
- 19.** Mission critical spares are managed with the same urgency as Janitorial
- 20.** You're wearing out the magnetic strip on your Pcards faster than your house guests wear out their welcome
- 21.** Your storeroom could be featured on an episode on A&E's “Hoarders”
- 22.** Work is like Groundhog Day: same problems, different day

MRO is one of the greatest sources of **waste** and **value destruction** in any organization. SDI believes that MRO is a mission-critical, core-enabling, integrated business process. Progressive companies understand that accountability for delivering desired business outcomes can best be achieved through a global business process owner. **Who owns your MRO process?**

SDI

**MRO for a more
connected enterprise**

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